

# CCD Camera BU Series

**BU030** 

**BU031** 

**BU080** 

**BU130** 

# **Specifications**

Ver.2.0

# **TOSHIBA TELI CORPORATION**

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#### RESTRICTION FOR USE

- Should the equipment be used in the following conditions or environments, give consideration to safety measures and inform us of such usage:
  - (1) Use of the equipment in the conditions or environment contrary to those specified, or use outdoors.
  - (2) Use of the equipment in applications expected to cause potential hazard to people or property, which require special safety measures to be adopted.
- This product can be used under diverse operating conditions. Determination of applicability of equipment or devices concerned shall be determined after analysis or testing as necessary by the designer of such equipment or devices, or personnel related to the specifications. Such designer or personnel shall assure the performance and safety of the equipment or devices.
- This product is not designed or manufactured to be used for control of equipment directly concerned with human life (\*1) or equipment relating to maintenance of public services/functions involving factors of safety (\*2). Therefore, the product shall not be used for such applications.
  - (\*1): Equipment directly concerned with human life refers to.
    - Medical equipment such as life-support systems, equipment for operating theaters.
    - Exhaust control equipment for exhaust gases such as toxic fumes or smoke.
    - Equipment mandatory to be installed by various laws and regulations such as the Fire Act or Building Standard Law
    - Equipment related to the above
  - (\*2) :Equipment relating to maintenance of public services/functions involving factors of safety refers to.
    - Traffic control systems for air transportation, railways, roads, or marine transportation
    - Equipment for nuclear power generation
    - Equipment related to the above

# CASES FOR INDEMNITY (LIMITED WARRANTY)

We shall be exempted from taking responsibility and held harmless for damage or losses incurred by the user in the following cases.

- Natural disasters, such as an earthquake and thunder, fire or any other act of God; acts by third parties; misuse by the user, whether intentional or accidental; use under extreme operating conditions.
- In the case of indirect, additional, consequential damages (loss of business interests, suspension of business activities) are incurred as result of malfunction or non-function of the equipment, we shall be exempted from responsibility for such damages.
- In the case damage or losses are caused by failure to observe the information contained in the instructions in this instruction manual and specifications.
- In the case damage or losses are caused by use contrary to the instructions in this instruction manual and specifications.
- In the case damage or losses are caused by malfunction or other problems resulting from use of equipment or software that is not specified.
- In the case damage or losses are caused by repair or modification conducted by the customer or any unauthorized third party (such as an unauthorized service representative).
- Expenses we bear on this product shall be limited to the individual price of the product.
- The item that is not described in specifications of this product is off the subject of the guarantee.
- The attachment mistake of a cable.

#### **USAGE PRECAUTIONS**

#### Handle carefully

Do not drop the equipment or allow it to be subject to strong impact or vibration, as such action may cause malfunctions. Further, do not damage the connection cable, since this may cause wire breakage.

#### Environmental operating conditions

Do not use the product in locations where the ambient temperature or humidity exceeds the specifications.

Otherwise, image quality may be degraded or internal components may be adversely affected. In particular, do not use the product in areas exposed to direct sunlight. Moreover, during shooting under high temperatures, vertical stripes or white spots (noise) may be produced, depending on the subject or camera conditions (such as increased gain). However, such phenomena are not malfunctions.

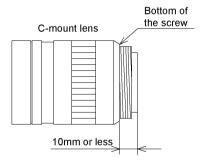
#### Combination of C-mount lens

Depending on the lens you use, the performance of the camera may not be brought out fully due to the deterioration in resolution and brightness in the peripheral area, occurrence of a ghost, aberration and others. When you check the combination between the lens and camera, be sure to use the lens you actually use.

When installing a lens in the camera, make sure carefully that it is not tilted.

In addition, use a mounting screw free from defects and dirt. Otherwise, the camera may be unable to be removed.

As for the C-mount lens used combining this product, the projection distance from bottom of the screw should use 10mm or less.



#### Mounting to a pedestal

When mounting this product to a pedestal, make sure carefully that the lens doesn't touch with the pedestal.

#### Do not shoot under intense light

Avoid intense light such as spot lights on part of the screen because it may cause blooming or smears. If intense light falls on the screen, vertical stripes may appear on the screen, but this is not a malfunction.

#### Occurrence of moiré

If you shoot thin stripe patterns, moiré patterns (interference fringes) may appear. This is not a malfunction.

#### Occurrence of noise on the screen

If an intense magnetic or electromagnetic field is generated near the camera or connection cable, noise may be generated on the screen. If this occurs, move the camera or the cable.

Handling of the protective cap

If the camera is not in use, attach the lens cap to the camera to protect the image pickup surface.

If the equipment is not to be used for a long duration

Turn off power to the camera for safety.

#### • If the equipment is not to be used for along duration

Turn off power to the camera for safety and attach the lens cap to the camera to protect the image pickup surface.

#### Maintenance

Turn off power to the equipment and wipe it with a dry cloth.

If it becomes severely contaminated, gently wipe the affected areas with a soft cloth dampened with diluted neutral detergent. Never use alcohol, benzene, thinner, or other chemicals because such chemicals may damage or discolor the paint and indications.

If the image pickup surface becomes dusty, contaminated, or scratched, consult your sales representative.

#### Disposal

When disposing of the camera, it may be necessary to disassemble it into separate parts, in accordance with the laws and regulations of your country and/or municipality concerning environmental contamination.

#### Following information is only for EU-member states:

The use of the symbol indicates that this product may not be treated as household waste. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about the take-back and recycling of this product, please contact your supplier where you purchased the product.





"This symbol is applicable for EU member states only"

#### 1. Overview

This BU B/W series is an integrated-(one-body)-type monochrome camera that adopts all pixel data readout inter line CCD. There are 4 models according to the sensor type. These are BU030 (VGA 1/3 type), BU031 (VGA 1/2 type), BU080 (XGA), BU130 (SXGA). For video output and camera control, the USB 3.0 interface standard is adopted for high transfer rate, and it is easy to integrate into industrial equipment.

#### 2. Features

#### 2.1 High frame rate

Supported high frame rate BU030 (125fps/VGA), BU031 (125fps/VGA), BU080 (40fps/XGA), BU130 (30fps/SXGA).

#### 2.2 All pixel readout

All pixel signals (in the effective area) are output in one frame processing.

#### 2.3 Full frame shutter

Since all pixels are output even in Random Trigger Shutter operation, high resolution can be achieved, without deteriorating the vertical resolution.

## 2.4 Square grids

The CCD pixels arrayed in square grids facilitates computation for image processing.

#### 2.5 USB\* 3.0 interface

Video output and camera control are performed via the USB 3.0 standard interface. Data transfer is up to 5Gbps (Maximum) that enables to output uncompressed video data at high frame rate.

#### 2.6 USB3 Vision\* conformity

This product is based on USB3 Vision Ver.1.0.

#### 2.7 GenICam\* Ver.2.3 conformity

This product is based on GenICam Generic Interface for Cameras Ver.2.3.

#### 2.8 IIDC2\* Digital Camera Control Specification Ver.1.0.0 conformity

This product is based on IIDC2 Digital Camera Control Specification Ver.1.0.0.

#### 2.9 e-CON\* Connector adoption

The e-CON connector adoption enables to assemble the cable easily without using special tools.

#### 2.10 Binning mode

In this mode, pixel data is combined by vertical and horizontal. Vertical binning mode achieves high frame rate

#### 2.11 Random Trigger Shutter

The Random Trigger Shutter function provides images in any timing by input of an external trigger signal. Trigger control from PC is available as well.

#### 2.12 Scalable

Selectable video output area. This mode achieves higher frame rate by reducing vertical output area. And reduces occupied data rate of USB bus by reducing horizontal output area.

#### 2.13 Compact and lightweight

This camera is compact and lightweight; it is easy to integrate into industrial equipment.

#### 2.14 EU RoHS & Chinese ROHS compliant

- \* USB is a unified standard established by USB-IF(USB Implementers Forum).
- \* USB3 Vision is a unified standard established by AIA (Automated Imaging Association).
- \* GenICam is a registered trademark of EMVA (European Machine Vision Association).
- \* IIDC2 is a unified standard established by JIIA (Japan Industrial Association).
- \* e-CON (Easy & Economy connector) is a sensor connector that is normalized by the manufacturer of the sensor, FA equipment and connector.

# 3. Configuration

(1) Camera body ······1

# 4. Optional part

- Camera mounting kit Model name: CPTBU

\* Contact your dealer / distributor for details of option units.

<sup>\*</sup> No application software and manuals are attached to this camera.

## 5. Functions

#### 5.1 Black Level

Black level is adjustable from -5% to +25% as white saturation level is 100%.

#### 5.2 Gamma

Gamma correction curve is adjustable from 0.45 to 1.

#### 5.3 Exposure Time

Manual exposure time control is available. Exposure time is adjustable by the internal sync signal.

#### Notes on long exposure:

- When you set the exposure time longer than approximately 1 second, white spots and the unevenness in highlight portion might occasionally be observed on screen. This phenomenon is due to the characteristics of the CCD device. It's not a malfunction of the camera itself.

#### **5.4** Gain

Manual gain control is available from 0 to +18dB.

#### 5.5 Random Trigger Shutter

An image is captured at the desired timing using trigger signal input. External trigger signal from trigger input connector and software trigger from control command via the USB 3.0 interface are available (Only in Edge mode). Trigger polarity is selectable (High active / Low active).

Note that Random Trigger Shutter will cause a delay between trigger signal and start of exposure. See 7. Timing Chart for detail.

#### - Edge mode (TriggerSequence0)

The exposure time is determined by Exposure Time setting.

#### - Level mode (TriggerSequence1)

The exposure time is determined by the pulse width of the trigger signal.

#### Notes on long exposure:

- When you set the exposure time longer than approximately 1 second, white spots and the unevenness in highlight portion might occasionally be observed on screen. This phenomenon is due to the characteristics of the CCD device. It's not a malfunction of the camera itself.

#### Note on Random Trigger Shutter:

- When the trigger signal is noisy, there is a possibility of causing the malfunction. In this case, please input a noise-free signal.

#### 5.6 Trigger Delay

You can add the delay between trigger signal input and the start of exposure.

#### 5.7 **GPIO**

Selected signals are output from GPIO pins of I/O connector. Following signals are selectable.

TIMERO ACTIVE : This signal can be used as strobe control signal.

The delay time and pulse width of this signal are configurable.

USER OUTPUT : Level selectable user output by register setting.

EXPOSURE ACTIVE : Period from exposure start to end.

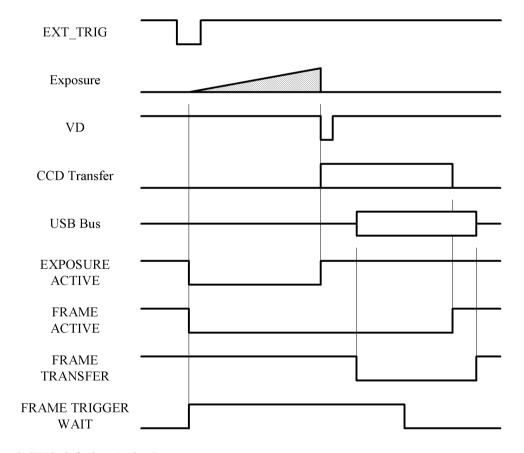
FRAME ACTIVE : Period from exposure start to CCD transfer completion.

FRAME TRANSFER : Period of Ethernet packet transfer.

FRAME TRIGGER WAIT : Indicating waiting a Random Trigger Shutter.

An External trigger is input during this period,

exposure starts immediately.



<sup>\*</sup> GPIO:default = Active Low

#### 5.8 Scalable mode

Scalable mode is to read out arbitrary area of the image. Only single rectangle is selectable. Concave or convex shape is impossible. The number of selectable window is only one.

- Window size: {A\*m (H)} \* {B\*n (V)}

A, B = minimum unit size

m, n = integer

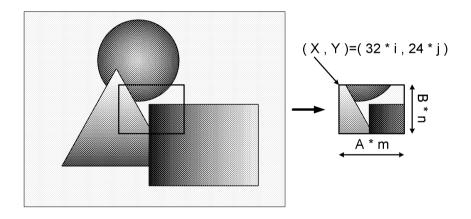
The window size is equal or less than maximum image size.

	BU030	BU031	BU080	BU130
Minimum unit size (H) * (V)	160×120	160×120	256×192	160×120
Maximum unit size (H) * (V)	640×480	640×480	1024×768	1280×960

- Start address: {32\*i (H)} \* {24\*j (V)}

i, j = integer

The window size is equal or less than maximum image size.



In the scalable mode, camera reads out only necessary area at the normal speed and reads out other area at high speed. The trigger interval can be shorter when the vertical height size is small. However, the trigger interval cannot be shorter when the horizontal width size is small, due to the operation mechanism of the CCD sensor.

#### Notes on scalable mode:

- White lines may occur in the upper portions of the screen when strong light exists in a wide area durring the scalable mode. This is not a malfunction. If white lines occur, adjust the amount of incident light using the lens.

## 5.9 Binning Mode

In the binning mode, pixel data is combined by vertical and horizontal.

	BU030	BU031	BU080	BU130
Binning mode	2(H)*2(V)	2(H)*2(V)	2(H)*2(V)	2(H)*2(V)

#### 5.10 Test Pattern

Following test patterns are available.

Black : Full screen 0 LSB (@ 8-bit)
White : All pixels 255 LSB (@ 8-bit)

Gray A : Full screen 85 LSB (01010101<sub>B</sub>) (@ 8-bit)
Gray B : Full screen 170 LSB (10101010<sub>B</sub>) (@ 8-bit)

Ramp waveform

# 6. Specifications

# 6.1 Electrical specification

	BU030	BU031	BU080	BU130
Imager	all-pixel-data-readout interline transfer CCD			
Number of total pixels	692*504	692*504	1077*788	1348*976
(H) * (V)	692 504	692 504	1077 700	1346 976
Number of effective pixels	659*494	659*494	1034*779	1296*966
(H) * (V)	039 494	039 494	1034 779	1290 900
Number of Video out pixels	640*480	640*480	1024*768	1280*960
(H) * (V)	040 400	040 400	1024 700	1200 900
Scanning area	4.88*3.66	6.52*4.89	4.81*3.62	6.26*5.01
(H) * (V) [mm]	(1/3 type)	(1/2 type)	(1/3 type)	(1/3 type)
Pixel size (H) * (V) [µm]	7.4 *7.4	9.9 *9.9	4.65 *4.65	3.75 *3.75
Scan method	Non-interlace			
Aspect ratio	4:3			
Standard sensitivity	1700lx	1700lx	1700lx	1700lx
	F5.6, 1/125s	F5.6, 1/125s	F5.6, 1/40s	F8, 1/30s
Minimum sensitivity	F1.4, Gain +18dB, Video level 50%			
	7lx	7lx	7lx	3lx
Black Level	-5 t	o 25% (factory setti	ng : 0% [ 0LSB@8b	it ])
Gamma		γ=1.0 to 0.45 (fact	ory setting : γ=1.0)	
Gain		MAN	IUAL	
Setting range	0 to +18dB (factory setting : 0dB)			
Test Pattern	Black, White, Gray A, Gray B, Ramp waveform			
	(factory setting : OFF)			
Power supply	DC +5V±5% (from USB connector)			
Power consumption	2.5W (maximum)			

# 6.2 Internal sync signal specification

	BU030	BU031	BU080	BU130
Fundamental clock	50.000MHz	50.000MHz	45.000MHz	50.000MHz
frequency	±100ppm	±100ppm	±100ppm	±100ppm

# 6.3 Electronic shutter specification

	BU030	BU031	BU080	BU130
Exposure time	MANUAL			
MANUAL	10µs to 16s	10µs to 16s	30µs to 16s	30µs to 16s

# 6.4 Random Trigger Shutter specification

Trigger Mode	External trigger, Software trigger		
	(factory setting : External trigger)		
External trigger	Input via I/O connector		
Input circuit	Inside Φ DC3.3V 10kΩ \$		
Input level	Low: 0 to 0.5V, High: 2.0 to 24.0V		
Polarity	High active / Low active (factory setting : Low active)		
Pulse width	50µs (minimum)		
Input impedance	High impedance		
Software trigger	Command control via USB 3.0 interface		
Exposure time	Edge mode, Level mode (factory setting : Edge mode)		
Edge mode	The exposure time depends on the MANUAL Exposure time setting		
Level mode	The exposure time depends on External trigger width		
Trigger Delay	0 to 4095μs (factory setting : 0s), 1μs / step		

# 6.5 GPIO Output signal specification

Output channel	1 channel
Output signal	TIMER0 ACTIVE, USER OUTPUT, EXPOSURE ACTIVE,
	FRAME ACTIVE, FRAME TRANSFER, FRAME TRIGGER WAIT
Output level	LVTTL
Polarity	High active / Low active (factory setting : Low active)

# 6.6 Interface specification

Interface	USB 3.0 (Only SuperSpeed is supported)
Transmission speed	5Gbps (Maximum)
Protocol	USB3 Vision
Cable length	Up to 3.0 m

#### 6.7 LED states

Camera state	Lamp indication
No power	Off
Link detection in progress	Fast flash green (ON:20ms, OFF:60ms)
Connection Error	Flash alternate red / green
SuperSpeed connected, but no data being transferred	Flash green (ON: 200ms, OFF: 800ms)
SuperSpeed connected, waiting for trigger	Flash orange (ON: 200ms, OFF: 800ms)
HighSpeed connected, but no data being transferred	Slow flash green (ON: 400ms, OFF: 1600ms)
HighSpeed connected, waiting for trigger	Slow flash orange (ON: 400ms, OFF: 1600ms)
Data being transferred	Solid Green
Error during data transfer	Solid Red (Time period: 500ms)
Stand-by	Super slow flash orange (ON:200ms, OFF: 2800ms)

## 6.8 Image output format

	BU030	BU031	BU080	BU130
Image output format	Mono 8 bit			
Frame rate	Maximum	Maximum	Maximum	Maximum
(at the all pixel readout)	125 fps	125 fps	40 fps	30 fps

## **Notes on Dropping Frames:**

- Depends on your PC or USB interface card configurations, images may not be captured normally (e.g. dropping frames may occur). In this case, change to frame rate setting lower.

#### 6.9 Machine external specification

Dimensions	29 mm(W) * 29 mm (H) * 13 mm (D) (Not including protrusion)		
Mass	Approximately 27g		
Lens mount	C-mount		
Flange back	17.526mm		
Camera body grounding	Non-Conductive between circuit GND and camera body		
insulation status			

#### 6.10 Operation Ambient conditions

Operation assurance	Temperature: 0°C to +40 °C, Camera housing temperature: less than 50 °C		
	Humidity: 10% to 90% (no condensation)		
Storage assurance	Temperature : -20 to +60 Celsius		
	Humidity: +90% or less (no condensation)		
EMC condition	EMI (Electro-Magnetic interference) : EN61000-6-4,		
	FCC Part 15 Subpart B Class A		
	EMS (Electro-Magnetic susceptibility) : EN61000-6-2		

#### **Notes on Heat Dissipation:**

The temperature of camera housing must be kept less than 50 Celsius.
 Please provide sufficient heat dissipation depending on your installation.

## **Notes on Conformity of the EMC:**

The adaptability of the safety standard of this camera is assured in the condition of combination with the following parts:

- USB Cable USB3C-A/1-CS/1-C-0 (COMOSS Electronic Co., Ltd.)

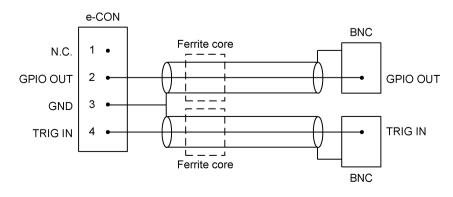
- e-CON Cable 1.5m, Shield cable with ferrite core (Fabricated parts)

Parts:

e-CON connector XN2A-1470 (OMRON Corporation)
 Ferrite core ZCAT1730-0730A (TDK Corporation)

- Coaxial cable 3C-2VS (Fujikura Ltd.)

Connection:



Please confirm the EMC adaptability when it combines with parts other than them.

#### 6.11 Connector pin assignment

# USB 3.0 interface connector

Connector model: WMUR-10F6L1PH5N

(WIN WIN PRECISION INDUSTRIAL)					
Pin No.	I/O	Signal Name	Function		
1	-	VBUS	Power		
2	I/O	D-	USP2 0 differential pair		
3	I/O	D+	USB2.0 differential pair		
4	-	NC	Not connected		
5	-	GND	Ground for power return		
6	0	SSTX-	SuperSpeed transmitter differential pair		
7	0	SSTX+			
8	-	GND_DRAN	Ground for SuperSpeed signal return		
9	I	SSRX-	SuperSpeed receiver differential pair		
10	I	SSRX+			

#### **I/O Connector**

Connector (Camera side) 37204-62B3-004PL (Sumitomo 3M)

or equivalent

Matching connector (Cable side) Connectors which conformed to e-CON

e.g. 37104 series (Sumitomo 3M),

RITS 4P series (Tyco)

<sup>\*</sup> Matching connector is not an accessory of this product. Pin assignment



**(2**)



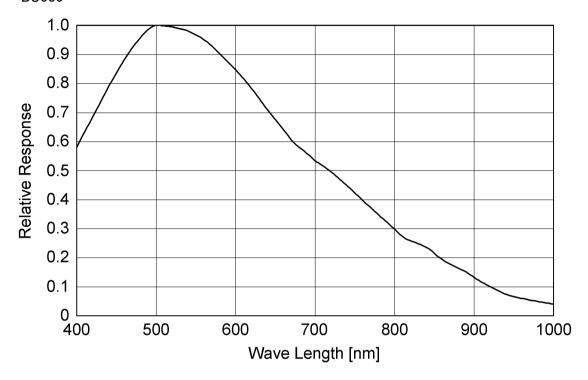
<sup>\*</sup> Above figure is connector view from insert side.

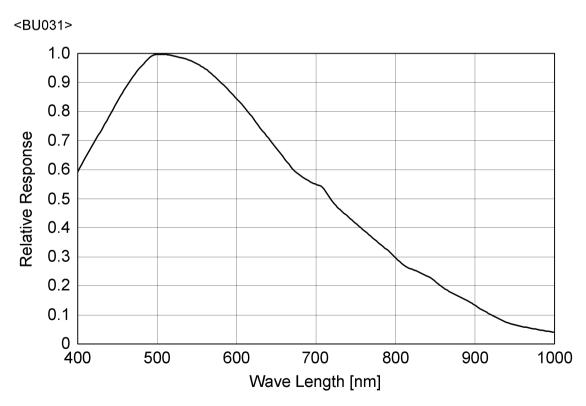
Pin No.	I/O	Signal Name	Function	
1	-	NC	Not connected	
2	0	GPIO_OUT	GPIO Output	
3	-	GND	Ground	
4		TRIG_IN	Trigger Input	

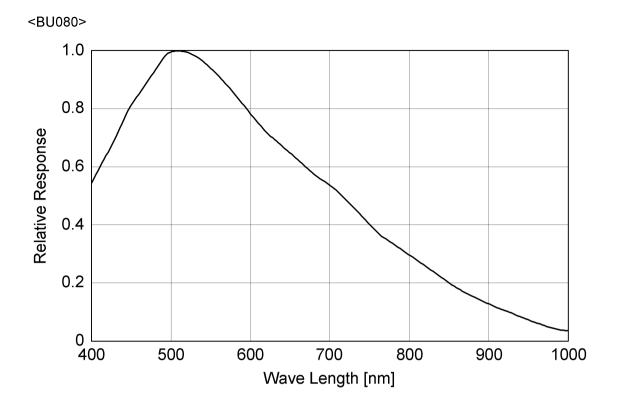
# 6.12 Typical spectral response

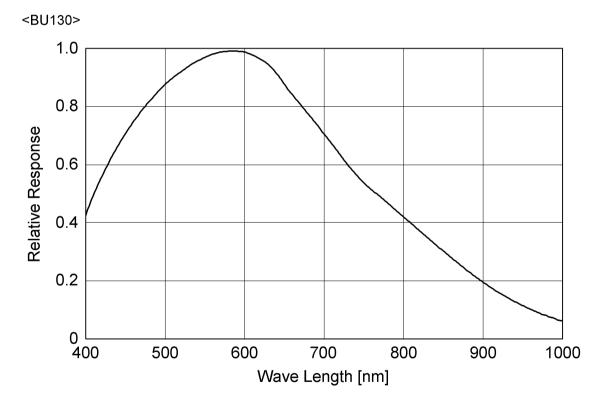
The lens characteristics and light source characteristics is not reflected in table.

<BU030>







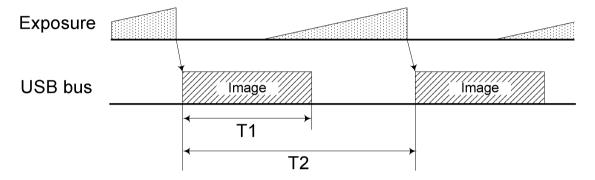


# 7. Timing chart

Image data outputs are transferred with USB bulk transfer. Timing numerical value below is described by absolute prerequisite that camera can use transmission band without restriction of other device. When there is other device on the same bus, the value described below is not guaranteed.

#### 7.1 In Normal shutter mode

Video format: Mono 8, all pixels readout



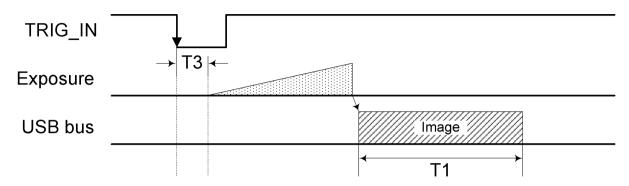
Model Name	T1 [ms]	T2 [ms]	Default Frame Rate [ms]
BU030	7.8	Frame Date	8.0
BU031	7.8	Frame Rate setting by the	8.0
BU080	25.0	application.	25.0
BU130	33.3	арриосиот.	33.3

<sup>\*</sup> If the value of T2 is not set by the application, it will be the same as T1.

#### 7.2 In Random Trigger Shutter mode

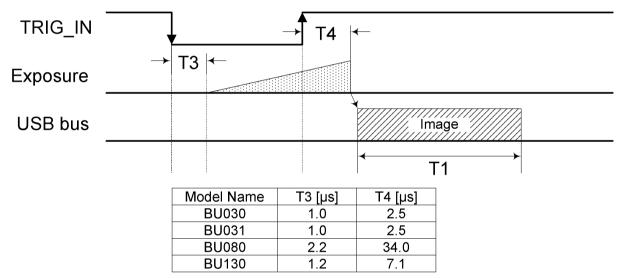
#### - Edge mode

Video format: Mono 8, all pixel readout



#### - Level mode

Video format: Mono 8, all pixel readout



<sup>\*</sup> The value of T1 and T2 are the same as the value of normal shutter mode.

#### **Notes of Random Trigger Shutter mode:**

- In the period when FRAME\_TRIGGER\_WAIT (refer to GPIO output signals) signal is inactive, user must not input external trigger signal to this camera.
- When the interval of the input trigger signal is extremely short, or when the trigger signal is noisy, there is a possibility of causing the malfunction. In this case, please input a proper trigger signal.

<sup>\*</sup> T3 and T4 are typical value.

# 8. Warranty rules

#### 8.1 Warranty term

Warranty term is 36 months after your purchase. We may assume the date of the purchase from our shipping date when the date is unidentified.

#### 8.2 Limited Warranty

Free warranty is not applicable for the troubles, damages or losses caused by the cases of the followings, even if it is during the warranty term.

- 1. Natural exhaust, wear or degradation of a component parts
- 2. Handling against the instructions and conditions described in the instruction manual
- 3. Remodeling, adjustment and the part exchange. (including the opening of the enclosure box and the alteration)
- 4. Using the accessories not included with the product or our non-designated optional articles
- 5. Damages caused during the transportation or deficiency of the handling such as drop or fall of the products after the products having been transferred to customers, leaving the products to corrosive environment such as sunlight, fire, sand, soil, heat, moisture, or an inappropriate storing method
- 6. A fire, an earthquake, a flood, a lightning, or other natural disasters, pollution and a short circuit, abnormal voltage, excessive physical pressure, theft, other accident
- 7. When connected to a product which is not recommended
- 8. When connected to the power supply which is not suitable
- 9. Forgery product, products which does not have proper serial number, products of which serial number is forged, damaged or deleted
- 10. All defects that happened after the expiration for a warranty term

# 9. Repair

#### 9.1 Repair Methods

Exchange to a replacement or an equal function product.

#### 9.2 Repair request methods

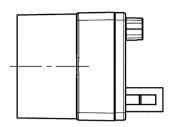
On the occasion of a repair request, please return the defective product with the failure situation report sheet to be filled out.

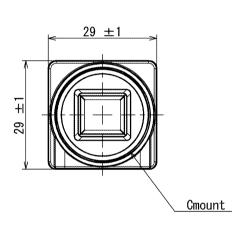
Please read the following instructions carefully.

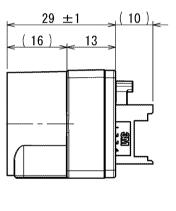
- 1. Please return our product alone, taking out of your equipment in case that our product is installed to an equipment
- 2. We are unable to return the information such as your own serial numbers, control number, the identification seal, if it is attached to the returned products. Please keep record before you return the product.
- 3. As the data saved in the camera will not be kept after the repair, please take out data before return.
- 4. We are unable to accept the cancellation after the repair request by the customer's reason.
- 5. About the repair product shipping expenses, please bear the charges when you return the product to us. We bear the charges to you from us only for a warranty period.
- 6. We are unable to accept your request of a delivery date and time of the product return, or the delivery method.
- 7. We are unable to accept a trouble factor investigation, the request of the repair report.
- 8. We accept a repair of out of warranty product, if it is reparable.
- 9. The proprietary rights of the repair request products after the exchange repair belong to us.
- 10. The immunity from responsibility of the product is applied in the repair completion products.

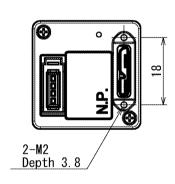
<sup>\*</sup> Please refer for the inquiry about the software to our homepage or sales personnel.

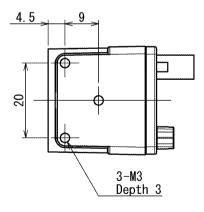
# 10. Outline Drawing











Specification

Main material : Aluminum die-cast metal Processing : Cation coating (black)

Failure situation report	sheet	Ver.2.0	■Entry date	
In order to grasp the details of please fill out the following inf	•	us the defective pro	duct with this report sheet er	closed.
(1) Customer information				
Company Name	D	epartment	Your Name	
Telephone number	E-Mail addre	ess	FAX number	-
Postal code number	Address		I	
(2) Return address	Please fill out this i	nformation, if the re	turn addrrss is different from	above address (1)
inquiry, and the questionnaire	of the improvement in cu where it commissions w a visitor's consent. nanage a visitor's inform plution before your re en you check following	istomer satisfaction. ithin limits required for ation. pair request. items.	r-sale service, such as repair of a l	
a) Restart the power supply of Please turn off this product once	of this product.		Check → ☐ Tried	☐ Not Tried n.
b) Exchange for other production Please exchange for other same		peration.	Check → ☐ Tried	☐ Not Tried
c) Connect to other PC syst. Please connect this product to o		operation.	Check → $\square$ Tried	□ Not Tried
d) Check Specifications of th	is product.		Check → ☐ Tried	☐ Not Tried
Please confirm that specification		m to usage environme	nt refering to following URL.	
URL:http://www.toshiba-teli.c	o.jp/index.htm	I	Please check our website for the	latest information.
(4) Failure situation			■Accurual date	
Model name	Serial No.	,	Your dealer	
		Purchase date		
Failure condition: (Please fill ou	t the phenomenon in d	etail.)		
☐ After environment was	I From the beginning changed.		r a while	)
(6) Occurrence frequency  Unknown  It occurs, after time pa	I It certainly occurs.	□ lt so	metimes occurs.	)
<for dealer="" use=""></for>				
Reception date : Recei	pt No. :	JOB No. :	Check:	